
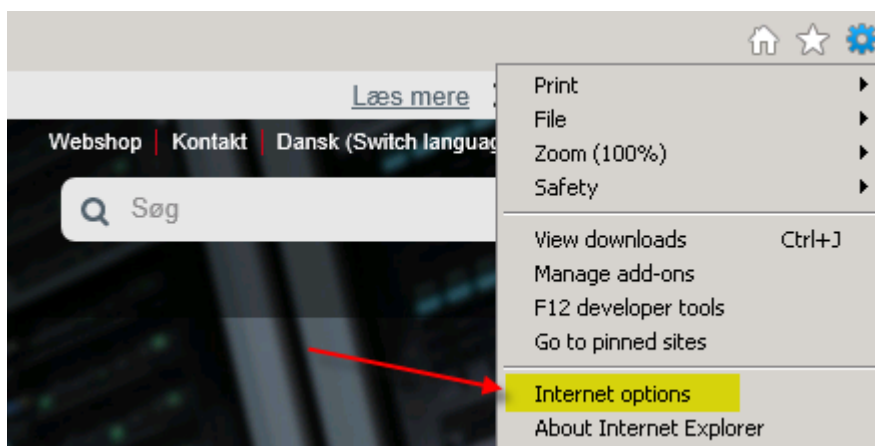


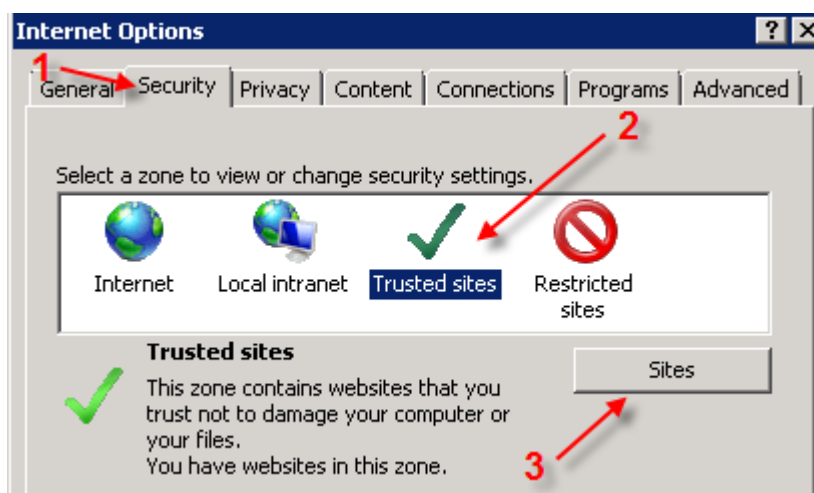
EG Customerportal and Extranet - system configuration guide

Trusted sites (all IE versions)

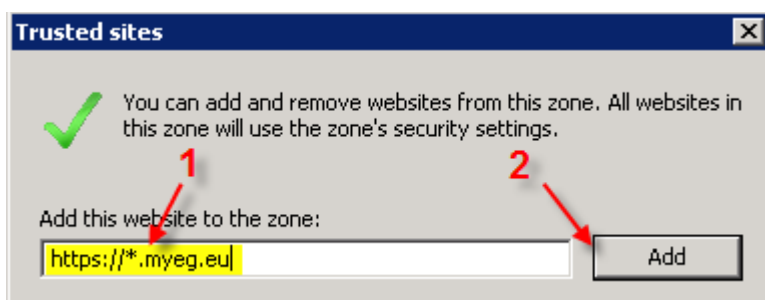
Tap or click the **Tools**  button, and then tap or click **Internet options**.



On the **Security** tab, choose a security zone (**Trusted sites**), and then tap or click **Sites**. You can add sites to the zone you chose, or delete sites that you no longer want in this zone.



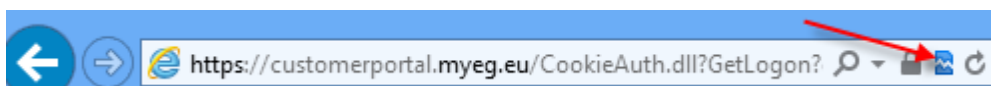
Type https://*.myeg.eu and then click **Add**.



Click **Close** and then **OK**.

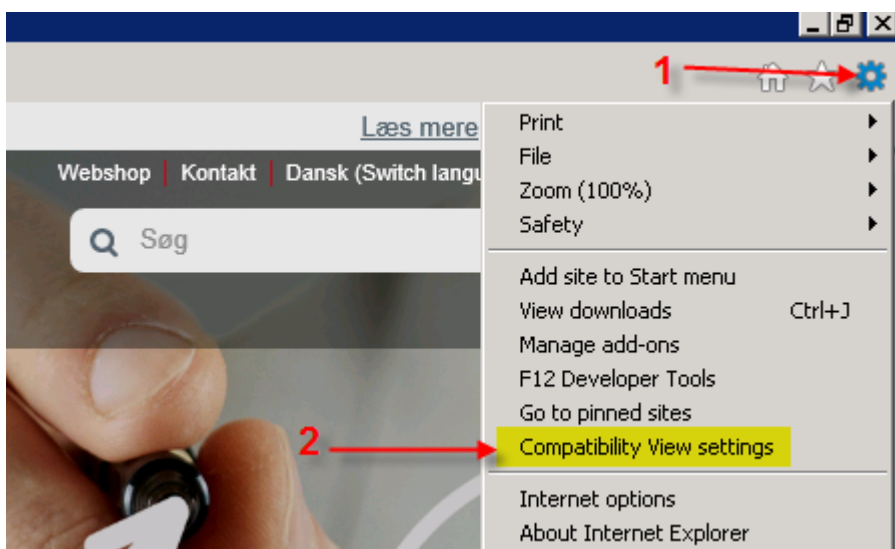
Compatibility mode i Internet Explorer 10

To ensure proper and smoothness, Internet Explorer compatibility mode has to be activated. This is done by clicking the compatibility icon in the address bar. When active the icon is blue.



Compatibility mode i Internet Explorer 11

Open Internet Explorer for the desktop, click **Tools**, and then click **Compatibility View settings**.



In the **Compatibility View Settings** box, add the problematic website URL, and then click **Add**.

Compatibility View is turned on for this single website, for this specific computer.

